How to Order Prescriptions from CVS

Here are instructions for placing an order over the Internet on the cvs.com website. CVS delivers within 1 - 2 days or the same day of your delivery. CVS’s website allows you to order or refill medicines prescribed by your healthcare provider.

Instructions

● Whenever a healthcare provider prescribes medicines for you, they will ask you which pharmacy you would like to use to pick up or get your medicines delivered.

● After your healthcare provider has placed an order with CVS, you can go to the CVS website and then request that the medicines be delivered to you.
To get your prescriptions delivered to you, follow the steps below:

1. Open your internet browser (i.e. Chrome, Internet Explorer, Safari, etc.) and browse to CVS’s website: www.cvs.com

2. Sign in to your CVS account or create one by clicking Sign In or Create an Account in the top right corner of the website. See arrow below.
3. Fill in all the boxes with the correct information.

4. Uncheck the box that says ‘Please email me about special CVS Pharmacy® offers, new products, health information and more’ if you don’t want to receive this kind of information.

5. If you are on your own computer or phone and want to save your information for easy use next time, check the box next to ‘Remember Me’. If you are on a public or shared computer, do not check this box.

6. Add information to your account by clicking ‘My Account’ in the top right corner.
7. Add your credit or debit card information and shipping address by clicking on the ‘Credit & Debit Cards’ and ‘Shipping Addresses’ buttons. Then follow the prompts.

8. To add CVS stores near you, click the ‘My CVS Pharmacy Stores’ button, then follow the prompts.
9. Click on ‘Pharmacy’ to get to your ‘Dashboard’.

10. Click or hover your mouse over ‘My Prescriptions’ and select ‘All Prescriptions’.

Then click on ‘View all prescriptions’.
11. Click ‘Search, filter and sort Rx’ to see all of your past prescriptions.

12. Click the box below ‘Filter by date’ to see prescriptions from a certain time period. Click ‘Apply’ to view those prescriptions.
13. To refill a prescription, click the ‘Select’ box. Check the box again to deselect the prescription. If you want to refill all of your prescriptions, click the ‘Refill All’ button.

14. When you finish selecting your prescriptions, click ‘Refill Selected’ to submit your order.

15. After reviewing your refills, payment, and delivery method, click ‘Submit Refills’. If you would like to cancel your order, click ‘Cancel Order’.
16. Wait for your prescription(s) to arrive! You should receive a confirmation email with your order details. Call CVS Pharmacy with any questions or issues and / or visit their page for help.

1-888-607-4287
https://www.cvs.com/help/help_index.jsp

Congratulations! You’ve now ordered from CVS.com!