



www.cvs.com

How to Order Prescriptions from CVS

Here are instructions for placing an order over the Internet on the cvs.com website. CVS delivers within 1 - 2 days or the same day of your delivery. CVS's website allows you to order or refill medicines prescribed by your healthcare provider.

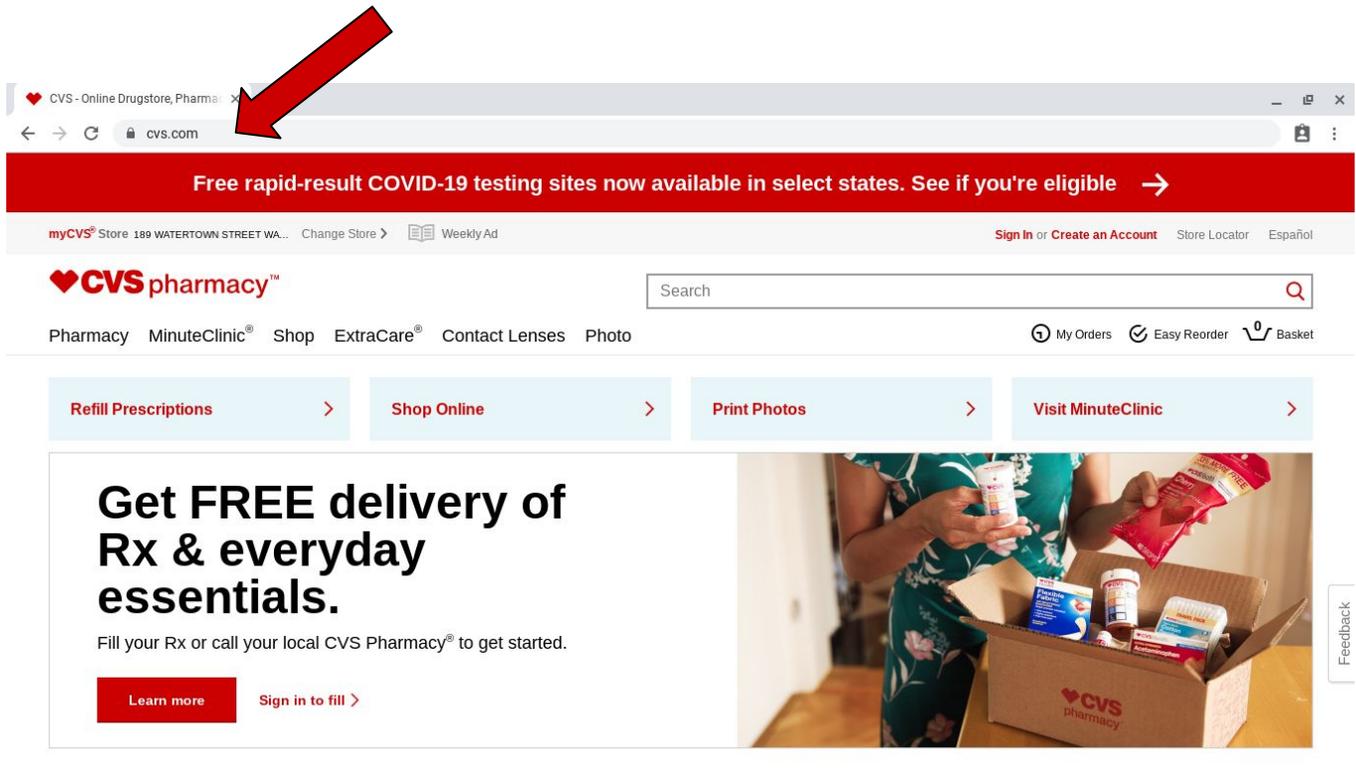
Instructions

- Whenever a healthcare provider prescribes medicines for you, they will ask you which pharmacy you would like to use to pick up or get your medicines delivered.
- After your healthcare provider has placed an order with CVS, you can go to the CVS website and then request that the medicines be delivered to you.

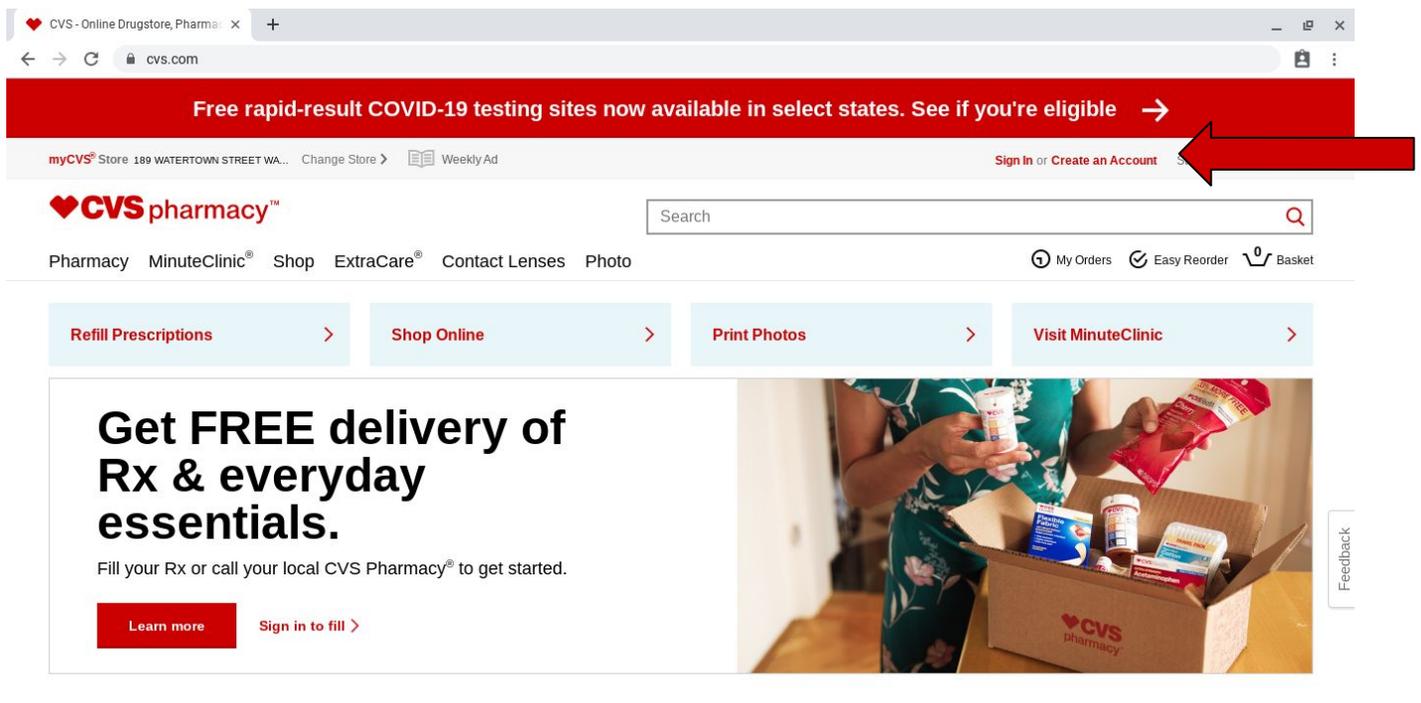


To get your prescriptions delivered to you, follow the steps below:

1. Open your internet browser (i.e. Chrome, Internet Explorer, Safari, etc.) and browse to CVS's website: www.cvs.com



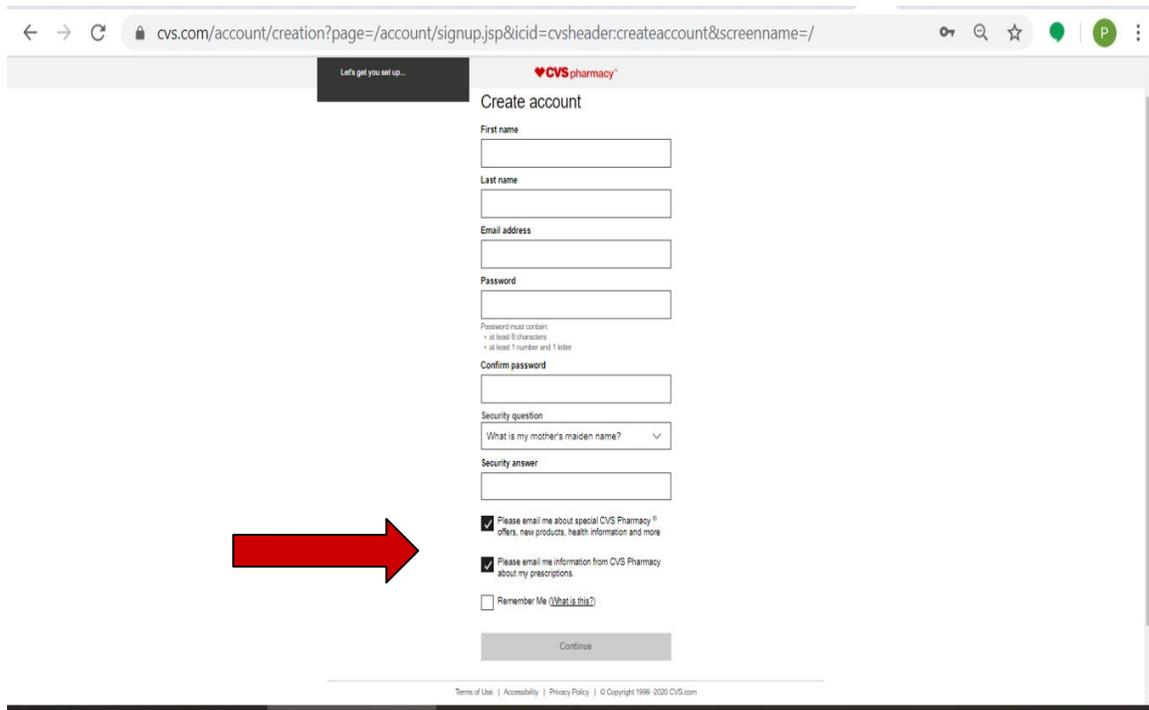
2. Sign in to your CVS account or create one by clicking Sign In or Create an Account in the top right corner of the website. See arrow below.



3. Fill in all the boxes with the correct information.

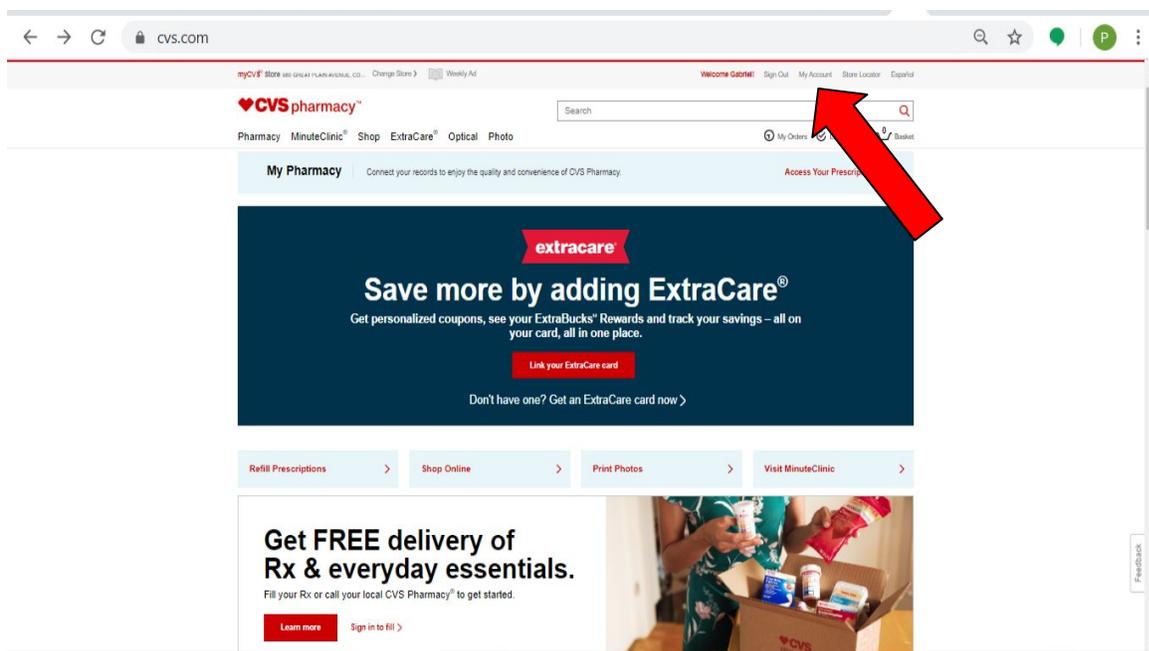
4. Uncheck the box that says 'Please email me about special CVS Pharmacy® offers, new products, health information and more' if you don't want to receive this kind of information.

5. If you are on your own computer or phone and want to save your information for easy use next time, check the box next to 'Remember Me'. If you are on a public or shared computer, do not check this box.



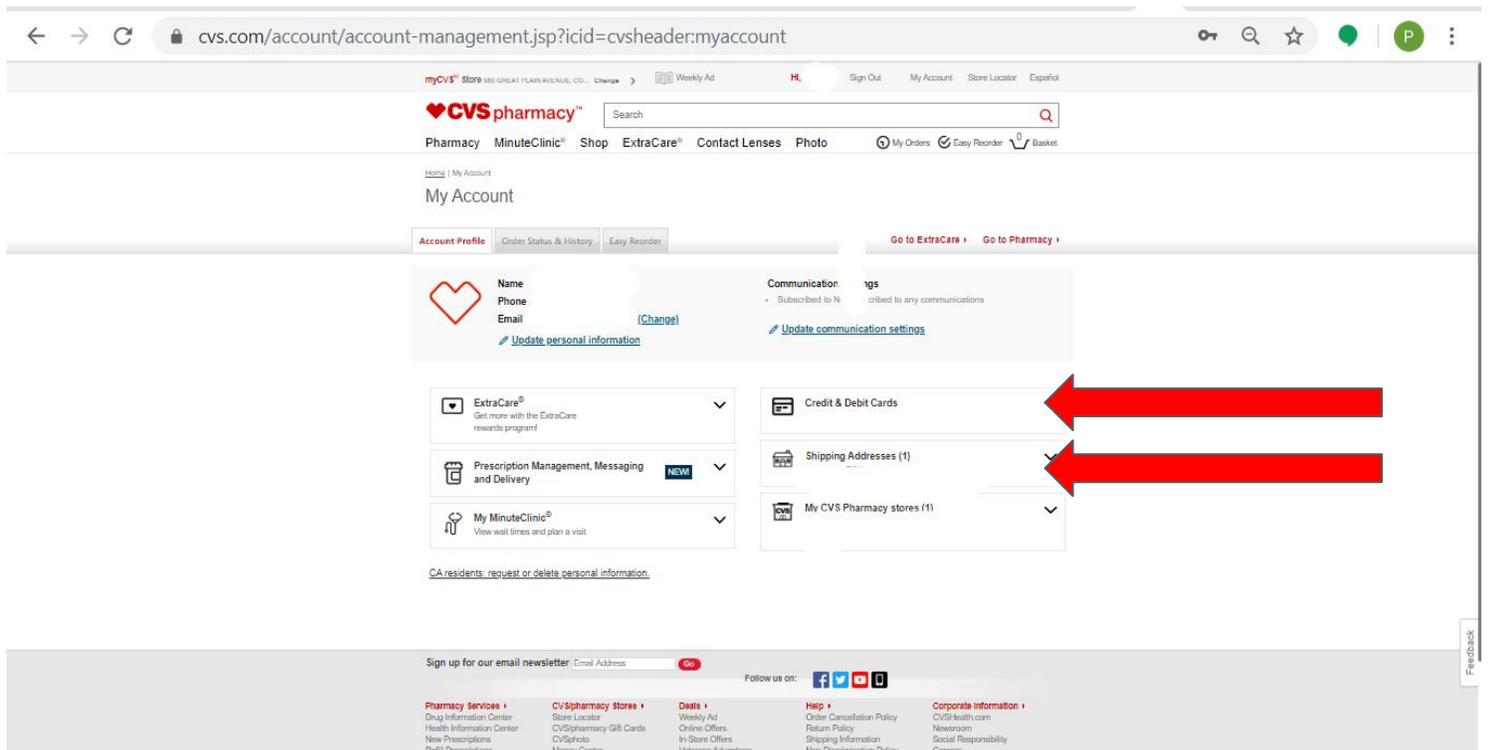
The screenshot shows the 'Create account' form on the CVS website. The form includes fields for First name, Last name, Email address, Password, Confirm password, and Security question. Below these fields are three checkboxes: 'Please email me about special CVS Pharmacy® offers, new products, health information and more' (checked), 'Please email me information from CVS Pharmacy about my prescriptions' (checked), and 'Remember Me (What is this?)' (unchecked). A large red arrow points to the 'Remember Me' checkbox. The 'Continue' button is at the bottom of the form.

6. Add information to your account by clicking 'My Account' in the top right corner.

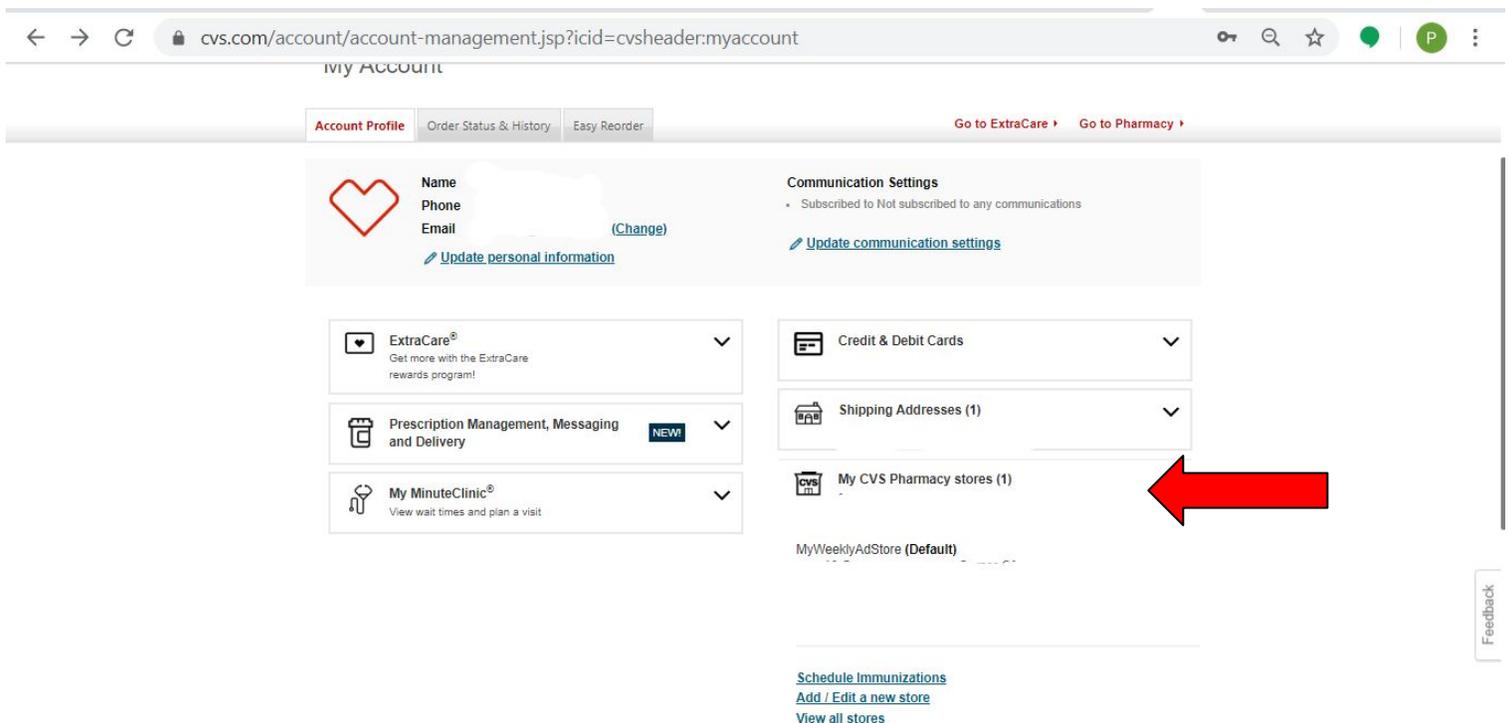


The screenshot shows the CVS website home page. The top navigation bar includes links for 'Welcome Gabriel', 'Sign Out', 'My Account', 'Store Locator', and 'Expired'. A red arrow points to the 'My Account' link. Below the navigation bar is a search bar and a 'Basket' icon. The main content area features a large banner for 'extracare' with the text 'Save more by adding ExtraCare®' and a 'Link your ExtraCare card' button. Below the banner are several navigation buttons: 'Refill Prescriptions', 'Shop Online', 'Print Photos', and 'Visit MinuteClinic'. At the bottom, there is a promotional banner for 'Get FREE delivery of Rx & everyday essentials.' with a 'Learn more' button and a 'Sign in to fill' button.

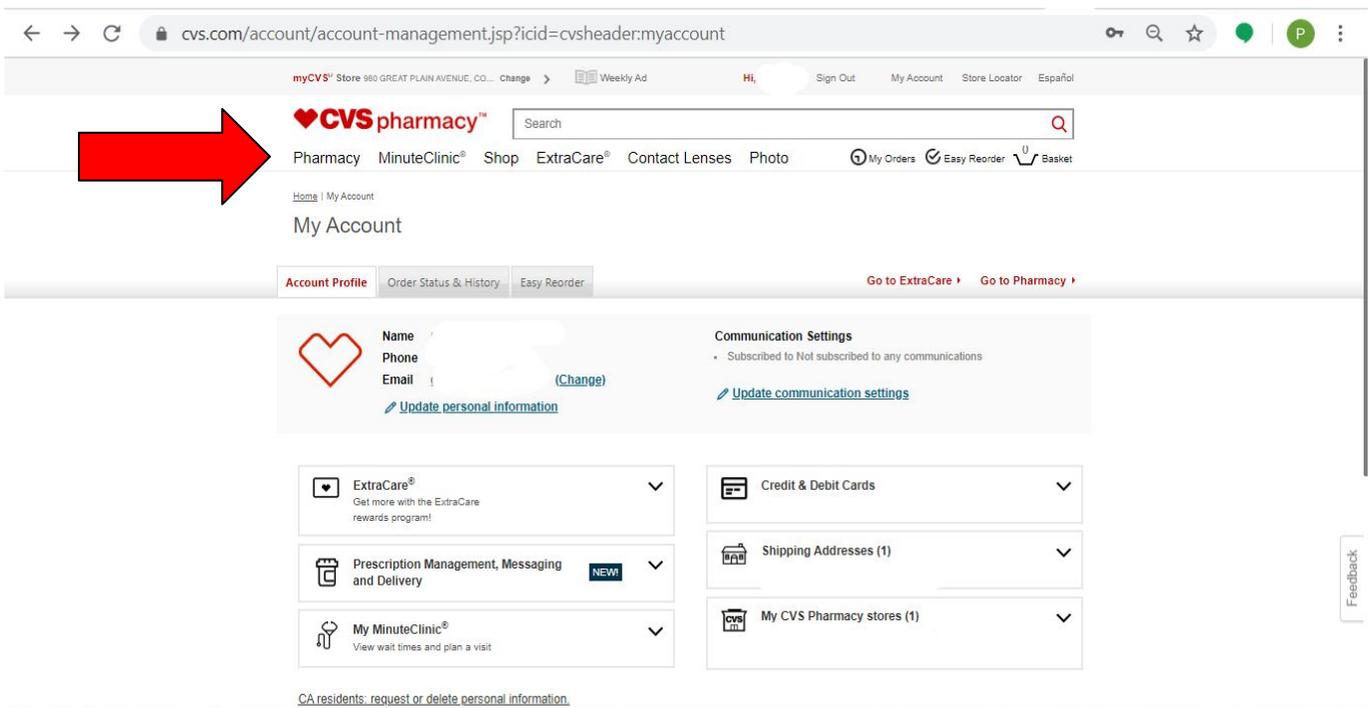
7. Add your credit or debit card information and shipping address by clicking on the 'Credit & Debit Cards' and 'Shipping Addresses' buttons. Then follow the prompts.



8. To add CVS stores near you, click the 'My CVS Pharmacy Stores' button, then follow the prompts.

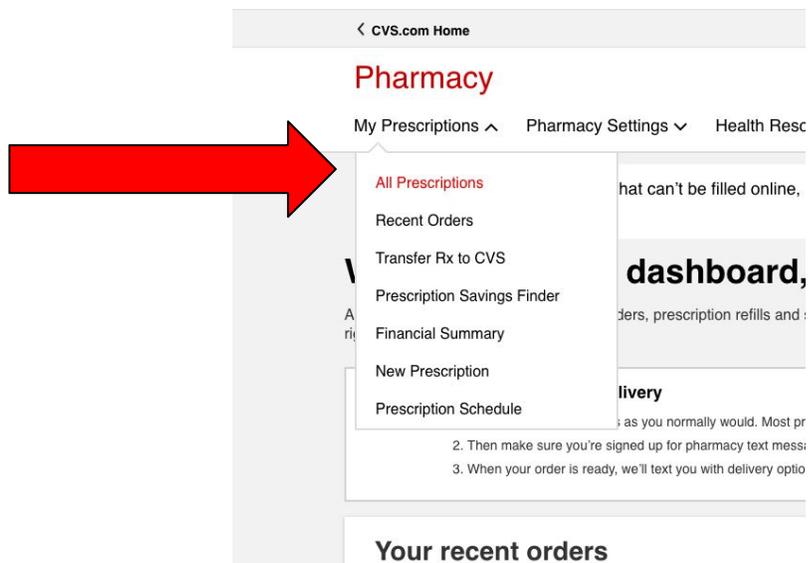


9. Click on 'Pharmacy' to get to your 'Dashboard'.



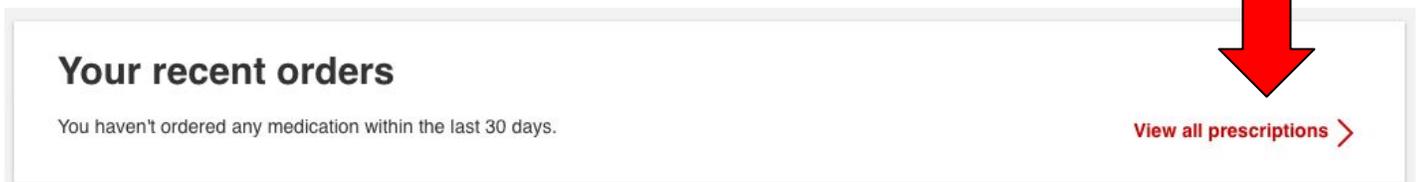
The screenshot shows the CVS Pharmacy account management page. At the top, there is a navigation bar with the CVS Pharmacy logo and a search bar. Below the logo, there are links for Pharmacy, MinuteClinic, Shop, ExtraCare, Contact Lenses, and Photo. A red arrow points to the 'Pharmacy' link. Below the navigation bar, there is a 'My Account' section with tabs for Account Profile, Order Status & History, and Easy Reorder. The Account Profile tab is selected, showing fields for Name, Phone, and Email, along with a 'Change' button. There are also links for 'Update personal information' and 'Update communication settings'. Below this, there are several dropdown menus for ExtraCare, Prescription Management, My MinuteClinic, Credit & Debit Cards, Shipping Addresses, and My CVS Pharmacy stores. A 'Feedback' button is visible on the right side.

10. Click or hover your mouse over 'My Prescriptions' and select 'All Prescriptions'.



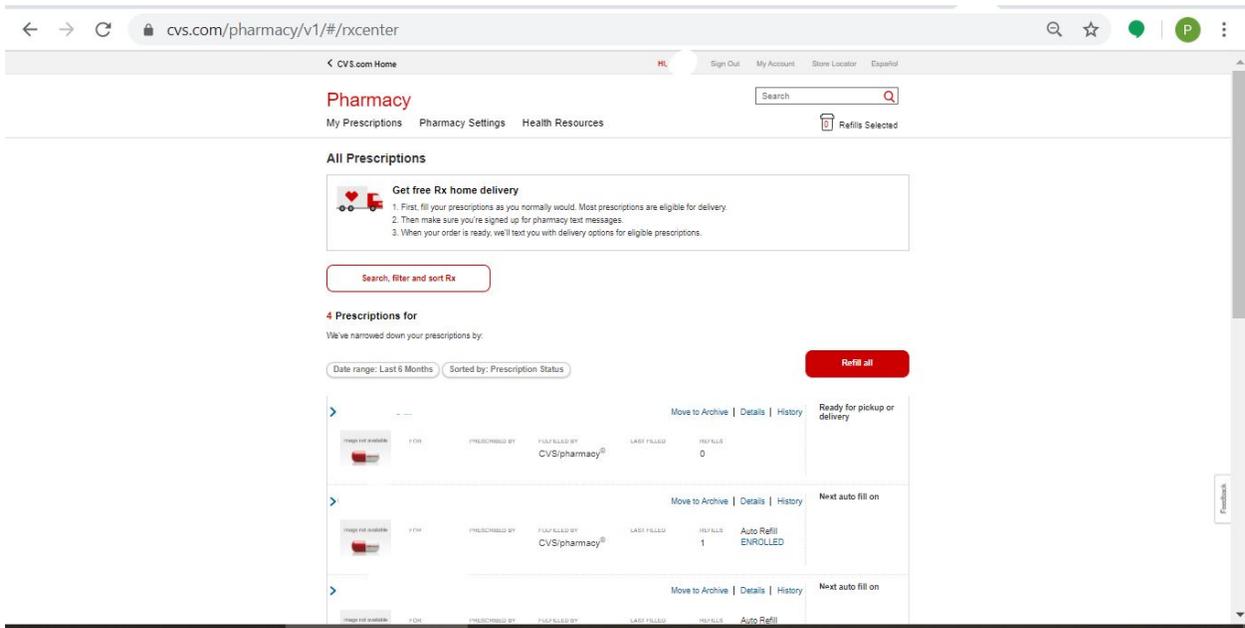
The screenshot shows the 'My Prescriptions' dropdown menu. The menu is open, showing options: All Prescriptions, Recent Orders, Transfer Rx to CVS, Prescription Savings Finder, Financial Summary, New Prescription, and Prescription Schedule. A red arrow points to the 'All Prescriptions' option. The background shows the 'Pharmacy' section of the account management page.

Then click on 'View all prescriptions'.



The screenshot shows the 'Your recent orders' section. The text reads: 'You haven't ordered any medication within the last 30 days.' A red arrow points to the 'View all prescriptions' link, which is located at the bottom right of the section.

This page has a list of your prescriptions.



11. Click 'Search, filter and sort Rx' to see all of your past prescriptions.

Pharmacy

My Prescriptions Pharmacy Settings Health Resources

Search

0 Refills Selected

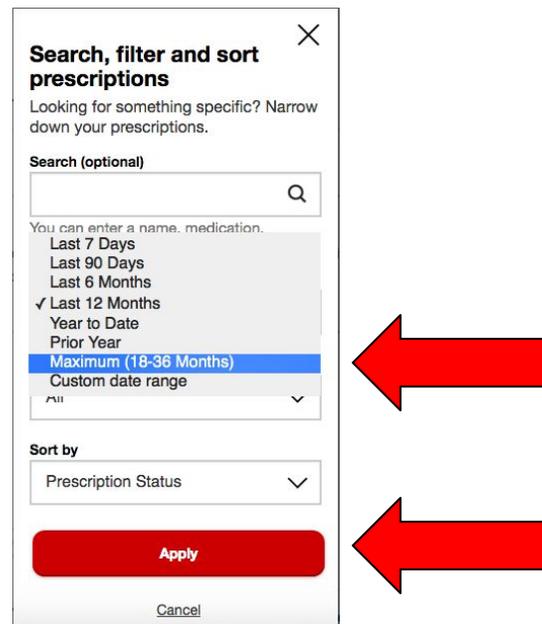
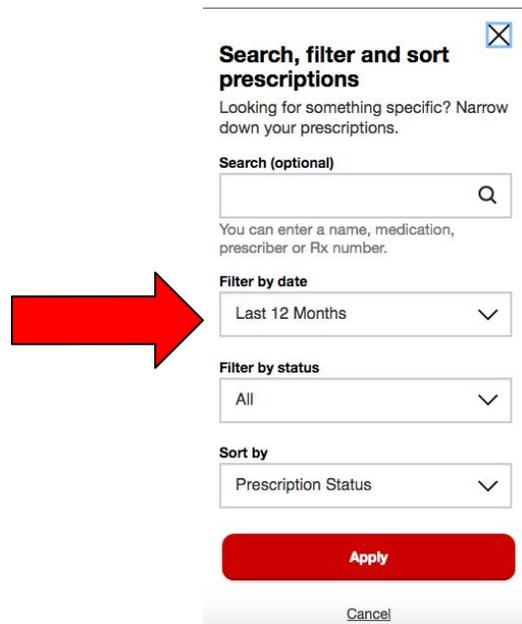
All Prescriptions

**Get free Rx home delivery**

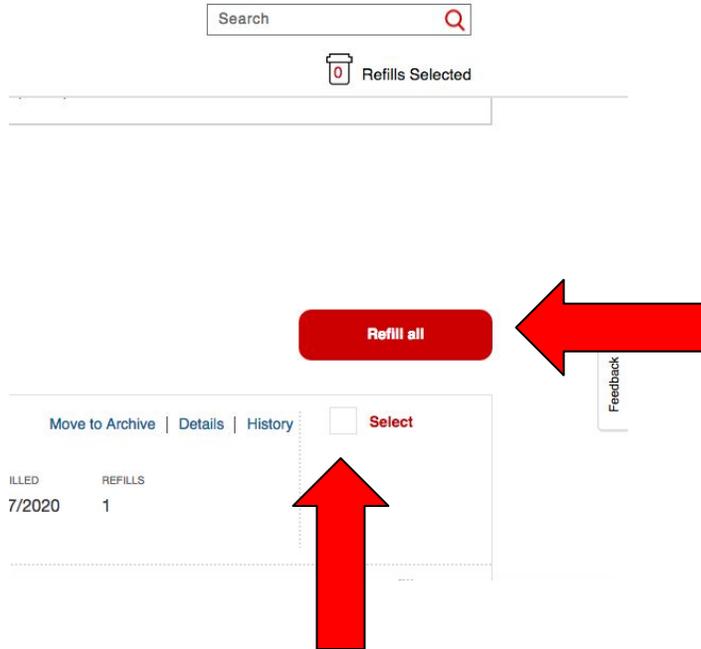
1. First, fill your prescriptions as you normally would. Most prescriptions are eligible for delivery.
2. Then make sure you're signed up for pharmacy text messages.
3. When your order is ready, we'll text you with delivery options for eligible prescriptions.



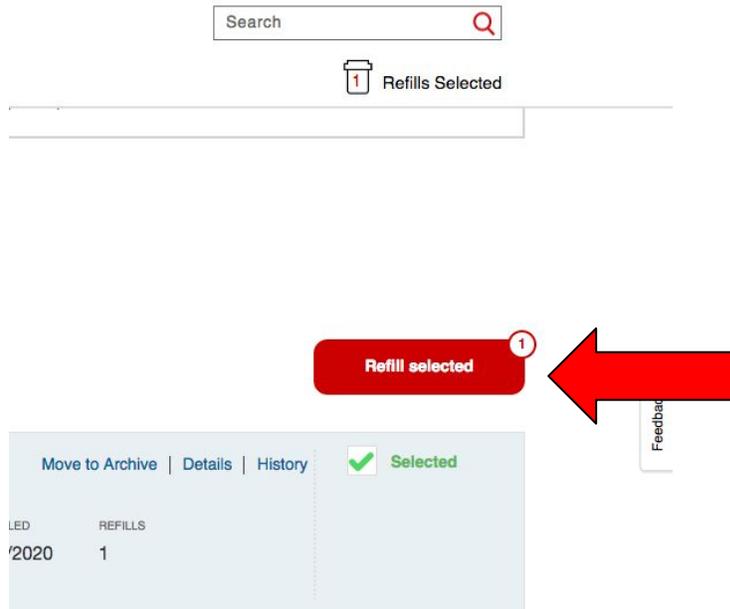
12. Click the box below 'Filter by date' to see prescriptions from a certain time period. Click 'Apply' to view those prescriptions.



13. To refill a prescription, click the 'Select' box. Check the box again to deselect the prescription. If you want to refill all of your prescriptions, click the 'Refill All' button.



14. When you finish selecting your prescriptions, click 'Refill Selected' to submit your order.



15. After reviewing your refills, payment, and delivery method, click 'Submit Refills'. If you would like to cancel your order, click 'Cancel Order'.



16. Wait for your prescription(s) to arrive! You should receive a confirmation email with your order details. Call CVS Pharmacy with any questions or issues and / or visit their page for help.

1-888-607-4287

https://www.cvs.com/help/help_index.jsp

Congratulations! You've now ordered from CVS.com!